Security Information

The Pittcon 2020 Security Committee wants to make sure that your experience at the Conference is not marred by any safety or security issues. The successful development of all individual security plans and procedures must start with you.

Neither Pittcon 2020 Management nor SOA Security can assume responsibility for loss, damage or theft. We recommend you provide your own theft insurance. This is usually available as a rider to your premise’s policy. Ask your agent and take steps to ensure the security of your valuable product display and other property.

You are responsible for the security of your own equipment. The following guidelines will help you in achieving that security:

- Valuable equipment, attaché cases, coats, purses, etc. should not be stored behind your booth or left unattended at any time.
- Do not store anything under draped tables when no one is present in your booth.
- Be aware of who is in your booth at all times.
- Use the free secure overnight storage areas provided by Pittcon 2020 Management.

Special Operations Associates, Inc. (SOA) is the official company that provides general security services for Pittcon 2020. SOA will arrange for private guards to those Exhibitors who require 24 hour security coverage of their booths. Procedures for obtaining private guard services are included in the SOA Security Guard Order Form.

Access to the Expo Floor requires the proper credentials at all times. Admission to the Exhibit Floor during set-up will require either an official Pittcon 2020 Exhibitor Badge or a Temporary Set-Up Wristband.

The temporary set-up wristbands may be obtained from the Security Personnel in the Pittcon Security Office located in Room W475B of the McCormick Place Convention Center beginning Thursday, February 27, 2020 at 7:00 AM.

Temporary Set-up Wristbands permit admittance to the Exhibit Floor prior to 9:00 AM on Tuesday, March 3, 2020 for the following individuals:

- Exhibitor Appointed Labor (Installation and dismantling company personnel, florists and any other miscellaneous service personnel not appointed by or through The Pittsburgh Conference, Global Experience Specialists or The McCormick Place Convention Center)
- Global Experience Specialist Personnel
- McCormick Place Personnel
- Exhibitor Booth Personnel (For convenience, it is recommended that exhibitors pick up an official Pittcon 2020 Exhibitor Badge pre-registered by an Exhibit Manager. Each exhibitor must have his or her official badge to enter the Exhibit Floor after 9:00 AM on Tuesday, March 3, 2020. See Registration for more details)
Installation begins Thursday, February 27, 2020 at 7:00 AM

Exposition opens Tuesday, March 3, 2020 at 9:00 AM and closes Thursday, March 5, 2020 at 5:00 PM

Dismantling begins Thursday, March 5, 2020 at 5:01 PM until removal

Exhibitor booth personnel with proper credentials will be given access to the Exposition Area at 7:00 AM every day until 7:00 PM after the exposition closing each day.

Exhibitor admittance to the Exposition Area for meetings or functions before or after the official Exposition hours will require an accompanying security guard; the cost of said guard will be paid by the exhibiting company.

No exhibitor is allowed to transport or install exposition equipment during exhibit hours.

After the exhibit opens on Tuesday morning March 3, 2020, NOTHING may be removed without the Exposition Management’s written authorization until the exhibit is officially closed.

During set-up and tear-down, all properly badged exhibitor personnel will have access to the Exposition Area. Exhibitor Appointed Labor individual with a Security issued Temporary Set-up Wristband will also be permitted on the floor during set-up and tear-down.

Securing Small Equipment is the responsibility of the exhibitor. Small equipment, material or supplies should be safeguarded against theft before, during, and after the Exposition through the use of security cables, locked storage or other appropriate means. If constant surveillance of exhibit equipment or supplies is necessary, exhibiting companies must make their own arrangements for security. Please make prior arrangements by using the e-mail address below or by visiting Security in room W475B.

Secure Overnight Storage will be provided free of charge, for Exhibitors to store prototype, one-of-a-kind, and easily stolen merchandise (i.e., computers, flat screen TV’s and projectors) during off-hours. As in past years, secure overnight storage will be in Room W475B. Floor managers or the Security Committee can assist you in this matter.

Unsecured Storage for non-valuable items such as pamphlets, brochures, catalogues, etc. will be available to exhibitors starting Saturday, February 29, 2020. This pipe and draped unsecured storage area will be located behind the Exposition Management Office (Booth 3252). Trailer Accessible Storage can be purchased by exhibitors through Global Experience Specialists (GES).

Uniformed Security Officers, under the direct management and supervision of SOA Security, will be providing perimeter security on a 24 hour basis. However, if constant surveillance of exhibit equipment or supplies is necessary, exhibiting companies must make their own arrangements for security.

The Pittcon 2020 Security Committee and SOA will gladly discuss any security issue with you. If you have any questions, please contact SOA or any member of the Pittcon 2020 Security Committee before, during, or after Pittcon 2020.

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